Every year we send you important information about your rights, your benefits and more. Going paperless reduces clutter and it's easy to sign up to get these notices by email:

- Sign at anthem.com.
- Pick Profile.
- Choose Email Preferences.
- Select Primary Email Address.
- Choose Save/Update.

Women's Health and Cancer Rights Act

Do you know that your plan, as required by the Women's Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema?

Please contact your administrator or call Member Services at the number on your insurance identification card for more information.

For the Women's Health and Cancer Rights Act, the federal DOL website has this information:

dol.gov/ebsa/publications/whora.html

Looking for information about your plan

Every year, we share details about your benefits and rights and responsibilities as a member so you can get the most from your health plan. This information is online, all in one place, and available anytime.

Visit anthem.com to:

Learn about:
- Your rights and responsibilities.
- Covered and noncovered services and benefits that have limitations.
- Co-payments and any costs you may have to pay.
- Steps we take when evaluating new treatments to be considered as covered benefits.

Learn how to:
- Access primary and specialty care, behavioral health and hospital services.
- Access care when you are out of the plan's service area.
- Get information about accessing emergency care and when to use 911 services.
- Search for doctors, specialists or hospitals in our network and learn about their qualifications.
- Find a new doctor if you are turning 18 and ready to move to adult care.
- File a claim for covered services.
- Access care after normal office hours.
- Voice a complaint or appeal a decision. This includes your right to independent external appeal.
- Get translation services in your preferred language and access TTY/TDD services.
- Share information about all the care you get with all your doctors.

Learn about important programs, such as:
- Our Quality Improvement (QI) program and how we use this information to review and help improve the quality of our benefits and services.
- Our Utilization Management (UM) process, rules for decision makers, how to contact UM staff toll-free, and our hours of operation.
- Our Case Management program and how to sign up if you have a serious medical condition.

To find your information, go to anthem.com/insidemyplan8047

For a printed copy of this information, call Member Services at the number on your member ID card.