

# Frequently Asked Questions

## FINANCIAL AID

### **Where is the Financial Aid Office located?**

The Financial Aid Office is located in Graham Hall with the main entrance facing College Road. It can also be accessed from the Admissions Office which is located in Graham Hall. The office is open Monday through Friday from 8:30 am – 5:00 pm.

### **How can I obtain a copy of my Financial Aid Offer letter?**

Your Financial Aid Offer letter and any revised offers, if applicable, can be found on your Admissions application status page.

### **Is it too late to file the Free Application for Federal Student Aid (FAFSA)?**

No, it is not too late to file the FAFSA. Please make sure to include Hampden-Sydney's school code of 003713. Once you submit the 2020-2021 FAFSA, it will take a few days for our office to receive the results and we will be in touch with you as soon as possible.

### **How can I find out if I still need to submit any requested financial aid documents?**

Please check your Admissions application status page for any missing documents.

### **When will the fall semester bills be sent and will my financial aid be reflected on the bill?**

The fall semester billing statements will be generated during the first week of July. All College grant aid and scholarships will be reflected on the bill. All other aid will appear as credits on the billing statements as long as all requested documentation has been completed.

### **What are my options if I still have a remaining balance due?**

There is a great resource document on our Financial Aid web page "Options to Cover Balance Due" that outlines the three options our families tend to use – federal

parent PLUS loan (if FAFSA has been filed), a tuition payment plan, or private educational loans.

### **How can I find out about available jobs on campus?**

The Human Resources Office will send an e-mail out to all students at the beginning of the fall semester with information about job openings on campus. The student will be responsible for completing a standard application and submitting it to the offices who have the jobs in which he is interested.

### **If I have borrowed a loan that includes an amount for books and supplies, what do I need to do to have access to that money?**

It depends on whether you plan to purchase what you need through Hampden-Sydney's Campus Store or through another vendor.

If books will be purchased through the Campus Store, contact Lynn Clements in the Financial Aid Office and she will email the form needed to release a voucher number which is used at check out.

If books will be purchased elsewhere, an alternate method of payment must be used. After all financial aid has been applied to the account, any credit balance will be issued by the Business Office in the form of a check no earlier than two weeks after classes start.

### **What if my family has had a change in our financial circumstances?**

There is a Financial Aid Appeal form on our web page under the Forms section that should be completed and submitted to our office. The Director of Financial Aid will review the form and either follow up with the family for any additional information needed or will take the request to the College's Financial Aid Appeals committee for a decision.

### **What do I need to do to make sure I remain eligible for my financial aid in subsequent years?**

First, if you are receiving College need-based grant aid, federal grants, or federal loans, you will need to complete the FAFSA each year, preferably as soon after as it is available on October 1 of the current year, but by no later than February 1 of the following year so that our office can resolve any potential issues while you are still attending classes.

Second, please be familiar with the College's Satisfactory Academic Progress policy as it relates to financial aid eligibility (available on the Financial Aid website under Consumer Information). All academic scholarships require at least a 2.0 cumulative grade point average (GPA) unless specified otherwise in your financial aid offer. Your GPA will be checked after each spring semester. After your second year of enrollment, you must have at least a 2.0 cumulative GPA to continue to be eligible for all College and federal financial aid. Additionally, you must complete at least 24 credits per year to remain eligible for College and federal aid, but be mindful that all College aid is limited to no more than eight semesters.