## Using WiFi at Hampden-Sydney College

## • Applies to all buildings *except* Brown Student Center and Brinkley Hall

To use the campus wireless internet, connect to **HSCWiFi5** (*if available*) or **HSCWiFi2** (*if HSCWiFi5 is not visible on your device*). Once you have connected to one of the campus wireless networks, a web browser will open and you will be directed to a login screen for the wireless network (*see* below). Enter your HSC login credentials (*without '@hsc.edu'*) in our web portal to log in and you should be directed to home page after you have successfully connected.



Some devices do not always work with this web portal as it is intended. To help prevent any frustration with this, we are allowing everyone with HSC credentials to register their devices on the campus wireless internet so that it will automatically log your device on to the campus network without requiring you to enter your HSC credentials in the web portal. Registering devices for the campus wireless internet is not mandatory.

- To register the MAC Address of your wireless device, go to <u>www.hsc.edu</u>
- Click on TigerWeb on the top menu



• Log in to TigerWeb with your User Name and Password



• Once you are logged in, click on **Register your MAC Address** under **Quick Links** on the left column. (You can also find this link under Documents & Forms > Computing Center Forms)

| Home Cou            | irse Eval     | Tiger Exchange | Documents |
|---------------------|---------------|----------------|-----------|
| You are here        | : Home        |                |           |
| Tiger Web           |               |                |           |
| Home                |               |                |           |
| <u>Campus A</u>     | nounceme      | nts            |           |
| Welcome!            |               |                |           |
| <u>Course Se</u>    | arch          |                |           |
| Local Weat          | her           |                |           |
| • <u>TigerWeb N</u> | <u>tobile</u> |                |           |
| Course Sea          | ch            |                |           |
|                     |               |                |           |
| Quick Links         |               |                |           |
| 🗄 My Page           | 5             |                |           |
| HSC Home            |               |                |           |
| HSC Campu           | s Map         |                |           |
| HSC Email           |               |                |           |
| Register yo         | ur MAC Ad     | ldress         |           |
| Give to HSC         |               |                |           |
| 1                   |               |                |           |
|                     |               |                |           |

• For instructions on how to locate the MAC Address of your wireless device, click the **instructions** link.



• Once you have located your MAC Address, click the **MAC address submission form** link to submit your information. If you have more than one device that you wish to register, you will need to submit a form for each device.

| Computing Center Forms   |  |  |  |  |
|--|--|--|--|--|
| Computing Center Forms   |  |  |  |  |
| Submit the MAC address of your WiFi enabled device to streamline your internet connection<br>This will mean that your device will be automatically allowed through our captive portal.<br>If you do not know where to find your MAC address, use this link to our <b>instructions</b> .<br>MAC address submission form |  |  |  |  |

• Below is a sample of a MAC address submission form. Simply enter your MAC Address (all 12 characters) and select a device type from the drop-down menu, then click submit. Your entries will be recorded and entered into the campus wireless system in 1-2 business days.

| Computing Center Forms                 |            |
|--|------------|
| Computing Center Forms                 |            |
| MAC address submission                 |            |
| * MAC Address (without the colon [:]): | 1234567890 |
| * Device Type:                         |            |
|  | Phone      |
|  | Tablet     |
|  | PC         |
|  | Apple      |
|  | Laptop     |

## Tips for best user experience:

- If HSCWiFi5 is visible on your device, it will generally provide the fastest network speeds; however, this SSID will not be visible on all devices
- If your default homepage uses HTTPS, you may need to change the address in the URL bar to a nonsecure site such as <u>www.hsc.edu</u> to properly redirect to the H-SC Wireless Network login screen