Device management

Some devices may not be able to authenticate on the Wi-Fi network; for those cases, you will need to register your device and then join the device to TigerNet-Guest.

H-SC students are allowed 5 guest devices that they can manage through an online portal at <u>https://clearpass.hsc.edu/guest</u>. At this portal, log in with your H-SC credentials (without "@hsc.edu").



Once logged in you will see the following options:



To add a device, click **Create Device**.

Devices Create Device Manage Devices	Create Device Home / Devices / Create Device
Logout	
	Use this form to register a new device.
	Register HSC Student Device
	* Device Name:
	Name of the device.
	* MAC Address:
	MAC address of the device.
	AirGroup: Enable AirGroup AirGroup uses device ownership and location information to limit the printers and Apple TVs available to network users.
	* Registered By:
	timtest
	gt ¹⁰ Create Device
	* required field
	💏 Manage my devices

You will need to enter the MAC Address and give the device a Device Name.

- Click here more information on finding your MAC Address

You can also share access with your devices to others by checking the box next to **Enable AirGroup** and then typing the username (Ex., *jdoe*; NOT *jdoe@hsc.edu*) under **Shared With**. You can add multiple usernames here, just separate each one with a comma. You can only share access via AirGroup to other H-SC accounts.

Create Device	Create Device Home / Devices / Create Device					
Logout						
	Use this form to register a new device.					
	Register HSC Student Device					
	* Device Name:					
	H-SC Test Device					
	Name of the device.					
	* MAC Address:					
	11:22:33:44:55:66					
	MAC address of the device.					
	AirGroup:					
	Enable AirGroup AirGroup uses device ownership and location information to limit the printers and Apple TVs available to network users.					
	Shared With:					
	helpdesk					
	Enter the usernames that will be able to use this device.					
	timtest					
	1 ¹ Create Device					
	* required field					

When you are done, click **Create Device** and you will get a **Create New Device Receipt** as confirmation.

Devices Create Device Manage Devices	Finished Creating Device Home / Devices / Create Device
Logout	
	The device was successfully created.
	Create New Device Receipt
	MAC Address:
	11-22-33-44-55-66
	Account Status:
	Active
	Account Activation:
	Tuesday, 14 December 2021, 11:16 AM
	Account Role:
	HSC - Student
	Registered By:
	timtest
	AirGroup:
	Ownership:
	helpdesk
	Open print window using template
	Create another device
	Back to devices
	😪 Back to main

If you go to **Manage Devices**, you can see the device you just created and any other devices you have created. Again, you can only create 5 devices, so if you need to remove a device to meet that quota you can do so here. Simply click on the device and you will be prompted with your options.

Devices Create Device Manage Devices Logout	Manage Devices Home / Devices / Manage Devices				
	Use this page to manage your	devices.			
	1 Quick Help		🛃 Create		
	Filter:				
	MAC Address	Device Name	Created		Sharing
	11-22-33-44-55-66	H-SC Test Device	2021-12-14 11:16	helpdesk	
	😮 Remove 📑 Edit 🎍	Print			
	C Refresh		1		Showing 1 – 1 of 20 rows per page

Once you are done, click **Logout**.

For any questions, please contact the Hampden-Sydney College Help Desk at 434-223-6373.

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